

FRONTLINEONE.COM WEBSITE PRIVACY POLICY

The Internet is an amazing tool. It has the power to change the way we live, and we're starting to see that potential today. With only a few mouse-clicks, you can follow the news, look up facts, buy goods and services, and communicate with others from around the world. It's important to Frontline Equipment Technologies LLC (**hereinafter FrontlineOne**) to help our customers retain their privacy when they take advantage of all the Internet has to offer.

We believe your business is no one else's. Your privacy is important to you and to us. So we'll protect the information you share with us. To protect your privacy, FrontlineOne follows different principles in accordance with worldwide practices for customer privacy and data protection.

- We won't sell or give away your name, mail address, phone number, email address or any other information to anyone.
- We'll use state-of-the-art security measures to protect your information from unauthorized users.

NOTICE

We will ask you when we need information that personally identifies you (personal information) or allows us to contact you. Generally, this information is requested when you create a Registration ID on the site or when you download free software or product information, receive product updates and marketing information, or register for our limited-access dealer/supplier intranet information. We use your Personal or Business Information for four primary purposes:

- To make the site easier for you to use by not having to enter information more than once.
- To help you quickly find software, services or information.
- To help us create content most relevant to you.
- To alert you to product upgrades, special offers, updated information and other new services from FrontlineOne.

CONSENT

If you choose not to register or provide personal or business information, you can still use most of the Frontlineone.com website. But you will not be able to access areas that require specific registration.

If you decide to register, you will be able to select the kinds of information you want to receive from us by subscribing to various services, like our electronic newsletters, or accessing specific files and company information. If you do not want us to communicate with you about other offers regarding FrontlineOne products, programs, events, or services by email, postal mail, or telephone, you may contact us stating that you do not wish to receive marketing messages from FrontlineOne.

ACCESS

We will provide you with the means to ensure that your personal log in information is correct and current. You may request to see any personal or business information pertaining to sales and shipping requests or purchases. We do not sell or offer you information to any third party companies or services. You may;

- Register to set up a customer information account. Once you register, you won't need to do it again, but you will need to log in to see your account or other related information. Wherever you go, your information stays with you. No other personal or business information is collected unless you order products or services from FrontlineOne.
- View and edit personal log in information you have already given us upon request.
- Tell us whether you want us to send you marketing information about FrontlineOne products or services.

SECURITY

FrontlineOne has taken strong measures to protect the security of your personal information and to ensure that your choices for its intended use are honored. We take strong precautions to protect your data from loss, misuse, unauthorized access or disclosure, alteration, or destruction.

We guarantee your e-commerce transactions to be 100% safe and secure. When you place orders or access your personal account information, you're utilizing secure server software SSL, which encrypts your personal information before it's sent over the Internet. SSL is one of the safest encryption technologies available.

In addition, your transactions are guaranteed under the Fair Credit Billing Act. This Act states that your bank cannot hold you liable for more than \$50.00 in fraudulent credit card charges. If your bank does hold you liable for \$50.00 or less, we'll cover your liability provided the unauthorized, fraudulent use of your credit card resulted through no fault of your own and from purchases made from us over our secure server. In the event of unauthorized use of your credit card, you must notify your credit card provider in accordance with its reporting rules and procedures.

FrontlineOne strictly protects the security of your personal information and honors your choices for its intended use. We carefully protect your data from loss, misuse, unauthorized access or disclosure, alteration, or destruction.

Your personal information is never shared outside the company without your permission, except under conditions explained above. Inside the company, data is stored in password-controlled servers with limited access. Your information may be stored and processed in the USA or any other country where FrontlineOne, its subsidiaries, affiliates or agents are located.

You also have a significant role in protecting your information. No one can see or edit your personal information without knowing your user name and password, so do not share these with others.

ENFORCEMENT

If for some reason you believe FrontlineOne has not adhered to these principles, please notify us by email at privacy-terms@frontlineone.com, and we will do our best to determine and correct the problem promptly. Be certain the words Privacy Policy are in the Subject line.

CUSTOMER PROFILES

As mentioned above, every registered customer has a unique personal profile. Each profile is assigned a unique personal identification number, which helps us ensure that only you can access your profile.

WHAT WE DO WITH THE INFORMATION YOU SHARE

When you join us, you provide us with your contact information, including your name and email address. We use this information to send you updates about your order, questionnaires to measure your satisfaction with our service and announcements about new and exciting services that we offer. When you order from us, we ask for your shipping and billing address.

Payment for products and services online are processed through PayPal, so credit card and other financial information are retained by PayPal. We may also take a payment by phone or mobile PayPal device. We use this information only to bill you for the product(s) you order at that time. For your convenience, we do save billing information in case you want to order from us again, but we don't use this financial payment information again without your permission.

We occasionally hire other companies to provide limited services on our behalf, including packaging, mailing and delivering purchases, answering customer questions about products or services, sending postal mail and processing event registration. We will only provide those companies the information they need to deliver the service, and they are prohibited from using that information for any other purpose.

FrontlineOne will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on FrontlineOne or the site; (b) protect and defend the rights or property of FrontlineOne and its family of Websites, and, (c) act in urgent circumstances to protect the personal safety of users of FrontlineOne, its Websites, or the public.